

CONDITIONS GENERALES DE VENTE

(ANGLAIS)

1. REGULATIONS

You will be asked to pay a deposit of 30% upon booking. Upon receipt of the deposit payment, you will receive a confirmation email on which will appear the practical information of your stay. The full amount will then be paid within 30 days before the start of your stay. Please note: your booking option can be waived in the event of late payment of the stay, the option period being fixed at 8 days.

2. MEANS OF PAYMENT ACCEPTED

- Bank or postal check, payable to the Treasury
- Bank card: Eurocard, Mastercard, Visa
- Holiday vouchers, cash

3. CAPACITY

The number of people mentioned per accommodation in our rates corresponds to the maximum occupancy authorized taking into account the equipment available. It cannot be exceeded for security and insurance reasons.

The rental of a pitch or accommodation type furnished tourism or mobile home implies full acceptance of the conditions of sale by the contracting parties

4. RENTALS

Rental of spaces:

We provide you with a bare pitch, which can accommodate up to 6 people, to set up your tent, caravan or motorhome.

The location price: This is a price per night of occupancy for 2 people, a facility and a vehicle. Pitches are available from 12:00 noon on the day of arrival and must be vacated by 12:00 noon on the day of departure. Any excess will result in the billing of an additional day. This package gives free access to health facilities, reception services, and playgrounds.

Supplements: People (adults or children) or additional elements present on the pitch (electricity, second vehicle, animal, etc.) are subject to a daily cost.

Note: the allocation of places is made without distinction in the order of registration of reservations. The Management reserves the right to modify the allocation of the pitch at the arrival of the camper.

Accommodation rental:

Definition of rental seasons: Refer to the price sheets.

Rental period and duration: Rentals are possible for a week or for the night outside of July-August. In July-August, accommodation is rented by the week from Saturday to Saturday depending on availability.

The rental price includes: rental of accommodation, charges

Rentals are available from 5 p.m. on the day of arrival and must be vacated by 11 a.m. on the day of departure. Any excess will result in the billing of an additional day.

Transfer, sublease: All rentals are nominative and cannot in any case be transferred or sublet.

Security deposit: Tenants must provide a security deposit on arrival, the amount of which appears on the rates. The latter will be returned in full on the day of departure after a satisfactory inventory and exit inventory.

Otherwise it will be taken from the security deposit:

- The value of missing objects
- A lump sum of € 50 for insufficiently cleaned installations.
- The amount of repairs in the event of deterioration due to the occupant.
- Degradations

greater than the amount paid as a security deposit will be charged to the customer after charging against the security deposit.

5. RULES OF STAY

The reservation of the stay becomes effective only after confirmation by our services and payment by the tenant of deposit.

6. CHANGE OF STAY

Changes to dates of stay are only accepted within a minimum of 30 days before the initial scheduled date and subject to availability

7. DELAYED ARRIVALS / EARLY DEPARTURES

In the absence of a written message from the camper, specifying that he had to postpone the date of his arrival, the pitch or accommodation becomes available 12 hours after the date of arrival provided for in the rental contract, and full payment benefits remains required.

No reduction will be granted in the case of late arrival or early departure.

8. Rental CANCELLATIONS

Cancellation of stay by Domaine du Houssay BEFORE your arrival: In the event of force majeure, the management reserves the right to cancel your stay for security reasons. If you

have already left your home, we will offer to relocate you to another similar accommodation at no extra cost.

If none of these offers satisfies you, you will be refunded the full amount paid; no other compensation can be claimed.

Cancellation of stay by yourself BEFORE your arrival: the latter must notify the campsite in writing (follow-up mail, email with acknowledgment of receipt request). Otherwise, the customer will be required to pay the full amount due under the contract. The campsite reminds you that according to article L.121-20-4-2 ° of the Consumer Code, the right of withdrawal is not applicable to the accommodation, transport, catering and leisure services provided to a date according to a determined periodicity.

In the event of serious illness, serious accident or death and upon presentation of a medical certificate or death, we give you the possibility of postponing your stay to the current season. For any canceled stay that does not fall under the clauses mentioned above: more than 45 days before the arrival date, we will retain the equivalent of 15% of the stay. Between 45 and 30 days before stay, it will be retained 30%. Between 30 and 15 days before stay, 60% of the amount will be retained. Between 15 and 8 days 75% of the amount. For any stay canceled in the 8 days preceding the date of arrival, the entire amount of the booked stay will be payable or will remain the property of Domaine du Houssay

9.ANIMAUX

Our friend's pets are allowed in our mobile home, bungalow rentals, and as well as the pitches under your entire responsibility and must be kept on a leash.

10. Internal regulations

All campers are required to comply with the campsite's internal regulations, under penalty of penalty which may go up to the termination of the contract.

Your stay:

To prepare your stay: It is essential to bring your bed linen (sheets, pillowcases)

In case of late arrival or last-minute impediment, it is imperative to notify our services.

You will be given the key to your rental upon arrival.

It is strictly forbidden to light a fire on the domain.

During your stay, we ask you to respect all markings and safety instructions as they will be displayed to you, and to return the keys to your rental.

On the day of your departure, rentals must be vacated by 11 a.m. You are asked to leave the place as clean as you found it. An optional cleaning service is offered for the sum of € 50.

