# THE GENERAL TERMS AND CONDITIONS OF SALE

The reservation becomes effective only with the agreement of the Camping du Domaine du Houssay after reception of the deposit and after reception of the contract duly completed and signed. Reservations are only binding on the Camping du Domaine du Houssay if the Camping du Domaine du Houssay has accepted them, which the Camping du Domaine du Houssay is free to do or refuse, depending on availability, and in general, any circumstances that could affect the execution of the reservation made. The Camping du Domaine du Houssay reserves the right to refuse any reservation that is contrary to this principle, or that seeks to divert it. The reservation of a rental is made on a strictly personal basis. Under no circumstances may you sublet or transfer your reservation without the prior consent of the campsite. Minors must be accompanied by their parents or legal guardians. The rental accommodation is fully equipped. The basic rate is from 2 to 7 places depending on the type of accommodation. Please note: for safety and insurance reasons, it is forbidden to exceed the number of occupants in each rental. Any person exceeding the planned capacity will be refused access.

#### **RATES**

The prices indicated are valid for the current season and are in euros, including VAT.

### **TOURIST TAX**

The inter-municipal tax is compulsory and is levied at the current rate and during the collection period.

#### **PAYMENT CONDITIONS**

For bookings made more than 14 days before the start of the stay, a deposit of 30% of the price of the reserved accommodation must be paid at the time of booking at the campsite. For bookings made less than 14 days before the start of the stay, full payment must be made at the time of booking at the campsite.

## NO RIGHT OF WITHDRAWAL

In accordance with article L.221-28 of the Consumer Code, the Domaine du Houssay campsite informs its customers that the sale of accommodation services provided on a specific date, or according to a specific frequency, is not subject to the provisions relating to the 14-day withdrawal period.

## **CANCELLATION AND MODIFICATION**

#### 1- Changing your reservation

The Client may request a change to his stay at the campsite (dates, types of accommodation) by written request to the campsite (by post or e-mail), subject to availability and possibilities. No postponement will be accepted for the following season. In the absence of a modification, the client must make his stay under the initial conditions of the reservation or cancel it according to the conditions of the cancellation insurance. Any request to increase the length of your stay will be carried out according to availability and the current rates. Any request to reduce the length of your stay is considered as a partial cancellation and will be subject to the cancellation and interruption of stay conditions.

## 2- Cancellation by the Camping du Domaine du Houssay

In the event of cancellation by the Camping du Domaine du Houssay, except in cases of force majeure, the stay will be

fully refunded. However, this cancellation cannot give rise to the payment of damages.

#### **YOUR STAY**

## 1- Arrival

Arrival days are from 5pm to 7pm (in case of delay please inform the campsite). During the high season (July and August), the minimum stay is one week or 7 nights. Arrival days are free.

You will be asked for two deposits, one for damage and one for cleaning. 2- During your stay

It is up to the client to take out insurance: the client is responsible for the surveillance of his personal objects (bicycles, etc.). The Domaine du Houssay campsite declines all responsibility for any incident that may arise from the client's civil liability. All clients must comply with the internal regulations. Each tenant is responsible for any disturbance or nuisance caused by persons staying with or visiting him/her.

### 3- Departure

On the day of departure indicated on your contract, the accommodation must be vacated before 11am. The accommodation will be returned in a perfectly clean condition, and the inventory will be checked. Any broken or damaged object will be at your expense, as well as the restoration of the premises if necessary. The deposit will be returned to you within a maximum of 10 days, after deduction of the compensation retained, based on supporting

invoices, for any damage noted in the inventory of fixtures on departure. If the accommodation has not been cleaned before your departure, you will be asked to pay a cleaning fee of at least 50€.

#### ANIMALS

Pets are allowed. They must be kept on a leash at all times within the campsite. The vaccination booklet must be up to date

Tél: 02.43.21.16.58