

Rules and regulations of the Camping * du Domaine du Houssay**

1° Conditions of admission :

To be admitted to the campsite, you must have been authorised by the person in charge of the reception desk. Staying on the Domaine du Houssay campsite implies acceptance of the provisions of the rules and the commitment to comply with them. Any infringement may result in the expulsion of the person responsible and the police may be called in if necessary. Depending on the state of the road, the campsite is forbidden to double-axle caravans.

2° Formalities :

All persons staying in the camp must present their identity papers to the receptionist.

3° Entry to the campsite :

The entry of the vehicle belonging to the campers can only be done with a code. It is given by the reception staff.

4° Installation :

The tent, caravan, motor home and all the equipment must be installed on the site indicated by the campsite staff. The electrical connection (one connection per installation) is given by the campsite staff. An adapter for this connection will be provided by the staff upon payment of a deposit of 30€. A maximum of 7 persons is allowed per pitch. A small tent (Igloo or Canadian type) may be authorised on the pitch in addition to the main installation but in no case are two caravans or two tents authorised on the same pitch.

5° Reception office :

See the information board for the opening hours of the reception office. At the reception office you will find all the information about the camp services, the food and drink possibilities, the sports facilities, the tourist attractions of the area and various addresses that may be useful.

6° Chalet rentals :

For all bookings, a deposit of 30% is required as well as a booking form. The balance is to be paid one month before entry. Rates and conditions of rental: see table of rates for chalets in the appendix. A member of the reception staff will accompany you to your chalet to carry out a rental inventory in your presence. You will be asked for a deposit cheque of 250€ (payable to the Treasury) for any damage. It will be returned to you on your departure. Our rates include electricity and water. Extra charge from 1st January to 31st December: tourist tax (0.44€ per person per night for people over 12 years old). In case of cancellation less than 30 days before the beginning of the stay, the deposit cheque will be kept by the campsite as compensation. Stays of more than one week must have the express agreement of the municipality.

7 - Delayed arrivals

In the absence of a written message from the camper stating that he/she has had to postpone the date of arrival, the pitch or the accommodation becomes available 12 hours after the date of arrival

stipulated in the rental contract, and full payment of the services is still required. No discount will be granted in the case of late arrival or early departure.

8. Cancellations

Cancellation of stay by the Domaine du Houssay BEFORE your arrival: In case of force majeure, the management reserves the right to cancel your stay for security reasons. If you have already left your home, we will offer you alternative accommodation at no extra charge.

If you are not satisfied with any of these offers, you will be refunded the full amount paid; no other compensation can be claimed. Cancellation of your stay by you BEFORE your arrival: you must inform the campsite in writing (by post or email with a request for acknowledgement of receipt). If you fail to do so, you will be required to pay the total amount due under the contract. The campsite reminds you that according to article L.121-20-4-2° of the French Consumer Code, the right of withdrawal does not apply to accommodation, transport, catering and leisure services provided on a specific date at a specific time.

In the event of serious illness, serious accident or death and on presentation of a medical certificate or death we give you the possibility of postponing your stay to the current season. For any cancelled stay not falling within the above mentioned clauses: more than 45 days before the arrival date, we will retain the equivalent of 15% of the stay. Between 45 and 30 days before the arrival date, 30% will be retained. Between 30 and 15 days before arrival, 60% of the amount will be retained. Between 15 and 8 days before the stay, 75% of the amount will be retained. For any stay cancelled within 8 days before the date of arrival, the total amount of the stay booked will be due or will be retained by the Domaine du Houssay

9. animals

Pets are allowed in our mobile homes, bungalows and pitches under your own responsibility and must be kept on a lead.

10. Internal rules

All campers are required to comply with the campsite's internal rules and regulations, under penalty of sanctions which may include the cancellation of the contract. Your stay : To prepare your stay: It is essential to bring your own bed linen (sheets, pillowcases). In the event of late arrival or last minute problems, it is imperative to inform our services. The key to your accommodation will be given to you on arrival. It is strictly forbidden to light a fire on the estate.

During your stay, we ask you to respect all the signs and safety instructions as they will be posted to you, and to return the keys to your accommodation.